

SERVICEGRAM

Exclusive **Ride Control Repair Tip!**

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Challenge:

Make ‘Sound’ Choices when Installing New Parts

How to Reduce Comebacks for Noise Complaints when Replacing Shocks on Certain Chrysler and Dodge Models

Certain late-model Chrysler and Dodge vehicles include OE rear shocks that feature a plastic dust shield with a built-in, non-reusable lower retainer. Failure to include the retainer can cause the rubber portion of the mount to fail prematurely, leading to excessive noise and a reduction in service life. To help reduce comebacks due to noise complaints, Monroe OESpectrum premium replacement shocks feature a separate steel lower retainer that helps distribute pressure across the rubber mount.

Part No.	Type	Applications
5629	Shock	2005-10 Chrysler 300 (Rear), 2009-10 Dodge Challenger (Rear), 2006-10 Dodge Charger (Rear), 2005-08 Dodge Magnum (Rear)
5797	Shock	2005-10 Chrysler 300 (Rear), 2009-10 Dodge Challenger (Rear), 2006-10 Dodge Charger (Rear), 2005-08 Dodge Magnum (Rear)
905969	Mount	2005-10 Chrysler 300 (Rear), 2009-10 Dodge Challenger (Rear), 2006-10 Dodge Charger (Rear), 2005-08 Dodge Magnum (Rear)
905970	Mount	2005-18 Chrysler 300 (Rear), 2011-18 Dodge Challenger (Rear), 2006-18 Dodge Charger (Rear), 2005-08 Dodge Magnum (Rear)

Solution:

Use Replacement Parts as Directed

When aftermarket parts suppliers make adaptations to OE designs, often it is to improve quality, reduce complexity or incorporate the latest OE updates. In the case of these Chrysler and Dodge vehicles, Monroe OESpectrum replacement shocks feature a pre-assembled steel dust shield that offers increased durability and easier installation over the OE design – provided the lower retainer also is used.

Monroe OESpectrum replacement shocks are engineered and tested for specific applications. When installed correctly, they offer benefits such as improved stability and control while reducing noise, vibration and harshness. Automotive service providers should make a point to use all parts supplied with replacement shocks.



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Technical Support Line:

USA: 1 (734) 384-7809

Canada: 1 (734) 384-7811

(8:30 am – 5:30 pm EST, Monday-Friday)